

Our Privacy Policy

Effective Date: November 18, 2024

Environmental Spray Systems ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website, <https://espraysystems.com> (the "Site"), use our services, or interact with us in any other way. By accessing or using our Site, you agree to the terms of this Privacy Policy.

Please note that this Privacy Policy applies to users located in the United States, including residents of California. If you reside in California or other states with specific privacy laws, additional rights may apply.

1. Information We Collect

We may collect the following types of personal information from you:

- Personal Identifiers: Name, email address, phone number, postal address, or other similar contact information.
- Device and Usage Information: IP address, browser type, operating system, device type, referring URLs, pages visited, and other technical data.
- Cookies and Tracking Technologies: We use cookies and similar technologies to collect information about your usage patterns, preferences, and interactions with our Site.

2. How We Use Your Information

We use the personal information we collect for the following purposes:

- To provide our goods and services to you.
- To process payments and fulfill orders.
- To communicate with you about your account, updates, and related promotions.
- To comply with legal obligations and enforce our terms and policies.
- To prevent fraud and security incidents.

3. Sharing Your Information

We may share your personal information with third parties in the following situations:

- Suppliers: We may share information with our suppliers who manufacture the goods we sell if it is necessary to provide such goods and related services to you.
- Legal Obligations: We may disclose your information if required by law or to protect the rights, property, or safety of our company or others.
- With Your Consent: We may share your information with third parties if we obtain your consent to do so.

4. Your Rights and Choices

Depending on your state of residence, you may have the following rights regarding your personal information:

- California Residents: Under the California Consumer Privacy Act (CCPA), California residents have the right to:

- Request access to the personal information we have collected about you.
- Correct any inaccuracies in the personal information we have collected about you.
- Request the deletion of your personal information, subject to certain exceptions.
- Opt out of the sale of your personal information (if applicable). However, we do not sell any customer personal information.
- Not be discriminated against for exercising your rights under the CCPA.

To exercise these rights, California residents may contact us at service@espraysystems.com or fill out the form on our website.

- Non-California Residents: If you live in a state with privacy laws (e.g., Virginia, Colorado), you may have similar rights to access, correct, delete, or limit the use of your personal data. Please refer to your state's privacy laws for more information.

5. Data Security

We take reasonable precautions to protect your personal information from loss, theft, misuse, unauthorized access, and disclosure. However, no data transmission over the internet is 100% secure. While we strive to protect your information, we cannot guarantee its absolute security.

6. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to enhance your experience on our Site. Cookies are small data files that are placed on your device when you visit our website. These technologies help us remember your preferences, understand how you interact with our Site, and improve our services.

You can control cookie settings through your browser settings, including blocking or deleting cookies. However, doing so may affect your ability to use certain features of our Site.

7. Third-Party Links

Our Site may contain links to third-party websites or services. These third-party sites have their own privacy policies, and we are not responsible for their practices or content. We encourage you to review their privacy policies before providing any personal information.

8. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that a child under the age of 13 has provided us with personal information, we will take steps to delete that information as soon as possible.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, legal requirements, or other factors. When we make changes, we will update the "Effective Date" at the top of the policy. We encourage you to review this Privacy Policy periodically for the latest information on our privacy practices.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, or if you wish to exercise your rights under the California Consumer Privacy Act, please contact us at service@espraysystems.com. Please provide sufficient information that would enable us to properly respond to your inquiry.

Rev. 1.0.111424